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Local Answering Service Earns National Award of Excellence

Nationwide Inbound, Inc has been honored with the exclusive **2010 Award of Excellence** for the **third consecutive year**. The award is presented annually by the Association of TeleServices International (ATSI), the industry's trade association for providers of Telecommunications and Call Center Services including Telephone Answering and Message Delivery. Nationwide Inbound, Inc. was presented with the award at ATSI's 2010 Annual Convention held at the Westin Gaslamp Quarter, San Diego, CA.

After six months of intensive testing, an independent panel of judges scored call-handling skills such as courtesy, response time, accuracy and overall service to their clients – the cornerstones of the Call Management Industry. If a company scored 80 percent or better in ALL categories, they are presented with the coveted Award of Excellence.

“The training that the agents of ATSI members receive in preparation for professionally handling these test phone calls is the best assurance that an Award of Excellence Winner is a high quality provider of telephone answering services!” says ATSI President Larry Goldenberg.

Now a three-time winner, Nationwide Inbound, Inc. earned the **Silver Award for three consecutive years**. ATSI extended its congratulations to the staff of Nationwide Inbound, Inc. for their proven quality service to their customers.

“We are very proud to receive the Award of Excellence again this year. Our great staff is very committed to delivering the best service possible for our clients,” said Nationwide Inbound President, Brian Stewart.

Nationwide Inbound is a 24/7 answering service and call center serving hundreds of clients in 47 US states, 4 provinces of Canada, and the Cayman Islands. They provide complete call center functions from dispatching to order-taking to appointment scheduling, and even event registration/RSVP services. They employ nearly 45 specially trained professionals and have been in business for 13 years.

For more information on Nationwide Inbound or its services, visit www.nationwideinbound.com or call 866-698-4567.



Larry Goldenberg , ATSI President (left), presents Award of Excellence to Renita Dorthy, Nationwide Inbound Vice President of Operations (center) and Brian W. Stewart, President & CEO of Nationwide Inbound, Inc. (right)

2010 Award of Excellence
Nationwide Inbound, Inc.
Freeport, IL